

RELEASE UPDATE | SEPTEMBER

Introducing Clio CRM Integrated Softphone

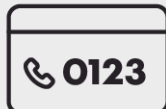
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CLIO CRM INTEGRATION

Transform your practice management experience with integrated telephony

Connect CRM isn't just a softphone; it's a bridge linking your practice and clients.

By integrating with Clio Practice Management, law firms gain **unmatched benefits** for superior operations.



Screen Popping of Phone Calls

Automatically matches incoming calls with client records



Call History Embedded within Practice Management Software

Automated logging of telephone calls against contacts/matters



Click to Dial from Records

Initiate calls from Clio client records with a click

Embark on this **transformative journey** today. Elevate your practice with the power of Dimensions Connect CRM Client integrated seamlessly into Clio Practice Management software.

UNRETURNED LOST CALLS

Providing the tools to ensure your lost calls never remain lost

Missed calls are business opportunities lost – revenue, customer engagement, and loyalty are at stake. Use Dimensions Analytics to enhance communication systems and maximise interactions.



Total Visibility

Differentiate between missed and unreturned missed calls, minimising unnecessary callback endeavours



Instant Availability

Up to date visibility of unreturned calls on the dedicated grid

| Outside Number | Caller ID Name | Age | First Call |
|----------------|-----------------|----------|------------------|
| 07610 212 806 | John Smith | 12:34:23 | 8/16/23, 2:52 AM |
| 01555 543 771 | Kia Whittemoor | 12:32:23 | 8/16/23, 2:54 AM |
| 07690 125 639 | Ke... | 12:05:22 | 8/16/23, 3:21 AM |
| 07602 229 519 | Dedrick Friesen | 10:58:18 | 8/16/23, 4:28 AM |
| 07575 331 180 | Alexanne Sipes | 10:48:12 | 8/16/23, 4:32 AM |



Real Time Interaction

Click to dial directly from the unreturned calls grid tile

BECOME A RESELLER

Partner with Dimensions Technologies

Unlocking Lucrative Opportunities in Telecoms Reselling

Join Dimensions Technologies as a reseller and gain access to cutting-edge products, robust support, and a thriving business network.

With our reseller focused approach, we offer a resilient, scalable cloud PBX which can be **fully white-labelled** and leaves you in-charge of the customer relationship.

With **integrated features** such as Analytics, Recording, Softphones, Wallboards, CRM, our hybrid-cloud helps your customers transition to the cloud at their own pace.

Contact us today to see how we can help you.

All the Best,

Dimensions Team

