

RELEASE UPDATE | MARCH

# Revolutionising Data Analysis Dimensions Unveils Click-Through



## From Live Data to Itemised Reports

Dimensions Real-time Monitoring users can now seamlessly transition from live data insights to comprehensive reports with the newly introduced Click-Through to Reports feature.

access to historical data directly from the real-time dashboard.

This enhancement eliminates manual searches, providing users with efficient

The key benefits of this feature include:









insights and detailed historical reports, enhancing their overall experience.

Users can make informed decisions by effortlessly navigating between real-time





## on any tile that supports the feature, just hover the mouse over

Click-Through

the tile to see the menu option.

Clicking on the icon will open a report showing the data used to calculate the tile statistic.

The 'Click-Through' icon is visible

Dimensions Dimensions Sales / Demo Custo

the underlying report data on:

Multi-Stat Click-Through

Edit Run Back (No Filter) 

Today

As of 11 Jan 2024 08:32 PST

Call List (Lost Calls)

Start Time 

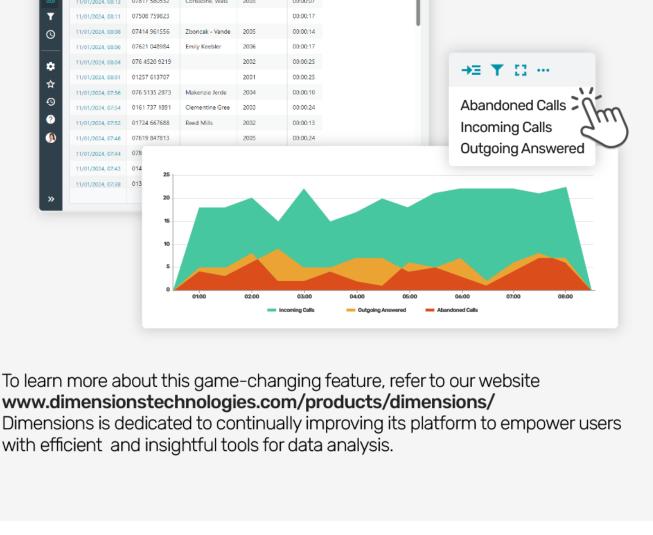
Outside Number | Caller ID Name | Queue Number | Ring Time |

11/01/2024, 08:16 | 07908 014279 | Osinski, Corwin | 2001 | 00:00:08 |

11/01/2024, 08:13 | 07817 580532 | Considine, Wats | 2003 | 00:00:07

On a Multi-Stat List or Stats by Time Chart, selecting click-through will open

a sub menu from which you can select the specific statistic you would like to see



**About us**Dimensions Technologies is a communications SaaS provider **dedicated to** 

to thrive in the digital age.

With a commitment to innovation and customer satisfaction,

Dimensions Technologies is a reseller focused business offering unrivalled

delivering cutting-edge communication tools that empower businesses

channel support.

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