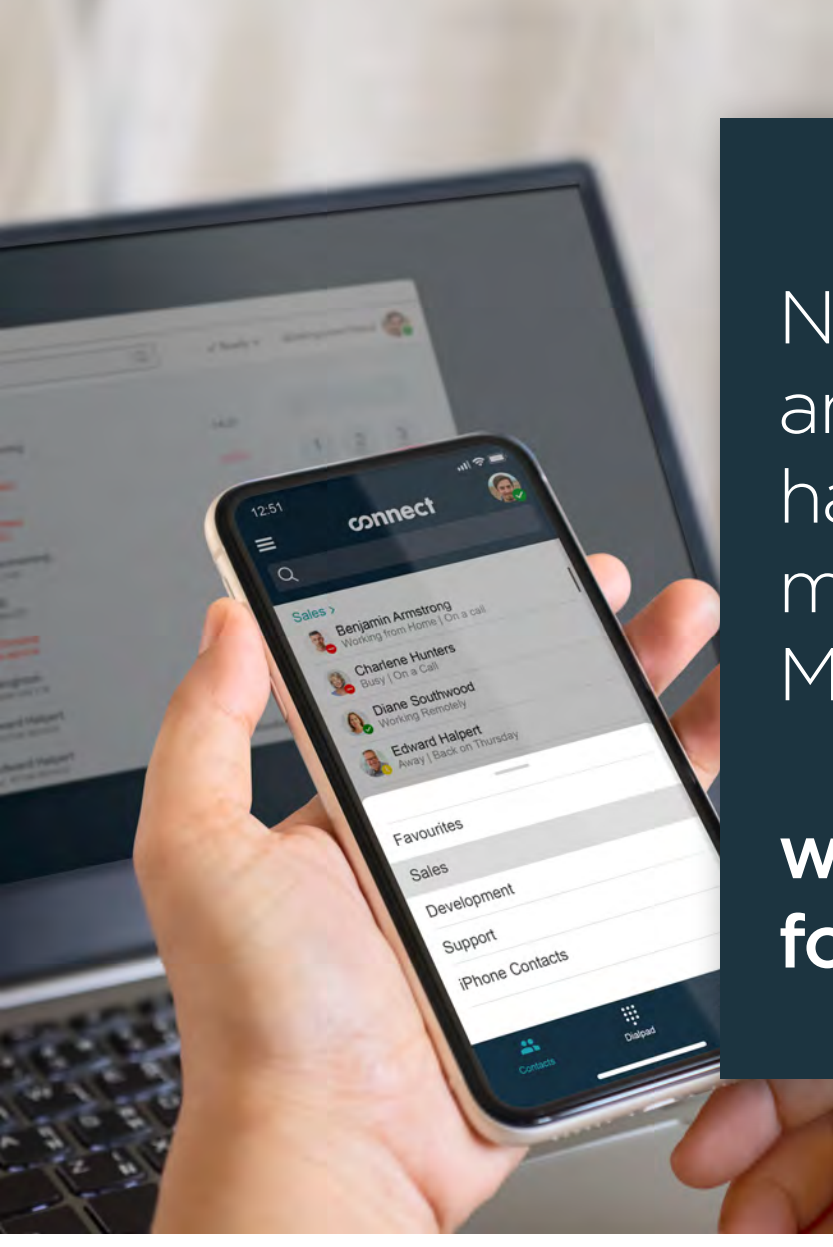


DIMENSIONS VOICE

Mitel MiVoice Office 250 Migration Options

Enhanced Transition Opportunities

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Now that Mitel have announced that they have discontinued manufacture of the Mitel MiVO250, **what are the options for existing users?**

Dimensions Voice Powering Tomorrow's Conversation

Now that Mitel have announced that they have discontinued manufacture of the MiVoice Office 250 (MiVO) Dimensions Voice provides a useful option to move the solution forward allowing companies continued benefit from their original investment.

THERE ARE OTHER OPTIONS

As you would expect, Mitel offer a migration path to the MiVoice Business (MiVB) platform which introduces the ability to host the solution in private, public or hybrid environments and of course the user can continue to use any IP handsets (53 and 69 series) in the new environment.

As an alternative, users could elect to consider an entirely new cloud base solution and enjoy the features that such solutions can deliver.



Both are valid options however migrating to MiVB will include significant training, it's a different and more complicated platform, invariably there will also be an associated cost, albeit at a significantly discounted rate.

MiVB or a new hosted solution would both require a full change to the entire telecoms infrastructure in a single hit. Unless it is carefully planned and implemented, this could have a serious impact on the business as users have to get used to the new system. Dimensions Voice can be used to introduce a low risk strategy to either continue to use the MiVO or to gradually migrate to a cloud based platform.

Networking the MiVO to Dimension Voice extends its vast capacity and comprehensive functionality to the MiVO so that, in it's simplest form, since Dimensions Voice supports both 53 and 69 series Mitel handsets, it can be used to connect new users to the MiVO thus removing the need to invest in an alternative platform as the company expands.

For those users that still use ISDN trunks, Dimensions Voice can simply be used as a SIP gateway which, in the case of the Mitel MiVoice Business (3300) removes the need for a Mitel Border Gateway and associated licences.

This approach also works for users looking to permanently migrate to the Dimensions Voice solution. Migrating groups of users gradually minimises any disruption to the business, not only since this only affects small parts of the business but also since there is always a known fallback in the rare occurrence of things going wrong.

For any Mitel Migration, we will offer free remote installation, engineering training and project management to help you to ensure that the service is delivered quickly and efficiently.

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Contact us today to see how we can help you.

All the best.

Dimensions Team